



# We want to hear from you

## Family Feedback Questionnaire *(Services Received)*

Please read the statements below about your experience with your social worker and Children's Administration.

**Circle the number that best fits how you feel.**

The information will be used to help the social worker in their work with families in the future.

| Name of Social Worker: _____   | Strongly Disagree | Disagree | Agree | Strongly Agree |
|--|-------------------|----------|-------|----------------|
| 1. My social worker developed a partnership with me that was genuine and respectful.                                   | 1                 | 2        | 3     | 4              |
| 2. My ideas and input were used in developing plans for my family.   | 1                 | 2        | 3     | 4              |
| 3. My social worker recognized what I do well.   | 1                 | 2        | 3     | 4              |
| 4. My family received help that we needed.   | 1                 | 2        | 3     | 4              |
| 5. I am confident that I am able to keep my family safe.   | 1                 | 2        | 3     | 4              |
| 6. I am better able to meet daily tasks in order to keep my children safe.   | 1                 | 2        | 3     | 4              |
| 7. My social worker expressed curiosity in learning more about my family; what makes us special and our culture.       | 1                 | 2        | 3     | 4              |
| 8. My social worker helped me identify individuals and community resources that can support my family when we need it. | 1                 | 2        | 3     | 4              |

I would also like to say...

Optional: If you would like to be contacted by a Supervisor or Area Administrator (AA) to discuss your experience, please include your name/number below. If you continue to have concerns after speaking with the social worker, supervisor or AA, you may call Constituent Relations at 1-800-723-4831.

Name: \_\_\_\_\_ Phone Number: (\_\_\_\_) \_\_\_\_\_



CA Children's Administration

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# Thank you!