

Policy 7.01 Plan and Progress Report
 Timeframe: July 1, 2019 to June 30, 2020
Region 3 / Vancouver DCS
Cowlitz Tribe

Annual Due Date: 4/12/19 (Submit Regional Plan to the Assistant Secretary) and 4/23/19 (Submit Assistant Secretary's Plan to OIP).

For this plan, The Cowlitz Tribe declined to meet in person with the Division of Child Support as of March 7, 2019

Implementation Plan				Progress Report
**** Please see the final page of this document for contact information ****				
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
Prepare and disseminate pertinent statistics on Native American community and participant populations.	1) To be relayed to Nadja Jones via this 7.01 Plan.	1) Services provided as appropriate.	1) SEO4 Brandon Glover, Tribal Liaison Supervisor.	1) As of 12/31/18, DCS had 83 Cowlitz Tribal members or persons employed by tribal enterprises as noncustodial parents with 112 open cases in the Vancouver Field Office, an increase of 3 cases over 2017. 107 of those cases or 95.5% had child support orders established. In December 2018 there was current support due of \$23,176.78 DCS collected 78.1% of that amount for a total of \$18,107.51. For the 2018 calendar year, DCS collected an average of 65.7% of current support due on this case load compared to the Vancouver field office average of 66.5%. The averaged 2018 current collections on the Cowlitz caseload represent an increase of 4.3% from the previous year's average of 61.4%. (DCS' goal for current support on non-tribal cases was set at 68.0%) 95 cases had arrears owing in December of 2018, DCS collected arrears payments on 50 of those cases or 50.5%.

<p>Provide direct access to Vancouver Tribal caseload. Support Enforcement Officers, direct telephone access. (Judy Blum),</p>	<p>1) Continue with Judy Blum as the primary contact. Continue with Brandon Glover as supervisor.</p>	<p>1) Cowlitz members can call the Tribal Liaisons directly. If they call the general number, their calls will be routed to the Tribal Liaison.</p>	<p>1) The direct contacts for Cowlitz members is Judy Blum, Tribal caseload Support Enforcement Officer 2.</p>	<p>1) Cowlitz Tribal member calls that come into the Vancouver Field Office are currently routed to Judy Blum. Janet Hatfield retired from state service effective 3/1/19 she is not being replaced at this time. Another backup case worker will be added if the workload warrants. Information to be provided annually at the 7.01 and immediately if and when this changes.</p>
<p>Ensure communication with Cowlitz Tribe for information sharing, joint planning and problem solving.</p>	<p>1) Work cooperatively with the tribe. DCS will continue to offer support and assistance to get withholdings place in conjunction with the ilani casino and the tribe. 2) Continue to offer outreach services to the tribe.</p>	<p>1) Continue with open dialogue regarding child support wage withholdings and notices for tribal and casino employees. 2) Provide avenues for tribal members and the tribe itself to access DCS services.</p>	<p>1) Vancouver tribal team, District Manager, State tribal relations team. 2) Vancouver tribal team, District Manager, State tribal relations team.</p>	<p>1) The 2017 Arrangement between Erik Palmer and Brandon Glover continues, ilani Casino is willing to accept DCS child support notices and withholds the same as any other Washington non-tribal employer. Verification at ilani is done by only the tribal liaisons contacting Kim Gribner at the casino's H.R. department at payroll@ilaniresort.com 2) DCS staff remain available to assist with future Pow Wows, Job Fairs, Hiring Events and Health Fairs/Walks. Brandon Glover is the DCS contact at. DCS staff will work with Tribal staff to find times to be available to come to Cowlitz Tribe office(s) and meet with staff and clients about child support and issues and payment amounts if there is a need and a request from the Tribe. Information on DCS Alternative Solutions program will be sent to the Shari Hughes to distribute to tribal offices as appropriate. 3/8/18 Brandon, Judy and Janet met with Abriel Johnny-Rodriguez, Cowlitz Tribe Intergovernmental Relations Liaison. This is a new position for the tribe. We discussed basics of child support and how DCS</p>

				<p>can best work with the Cowlitz Tribe.</p> <p>9/22/18 Participated in the Cowlitz Health Walk in Longview. Provided information about child support services via DCS pamphlets and discussions with attendees. 41 individuals asked questions specific to their cases.</p> <p>10/20/18 Provided child support information at the Cowlitz annual powwow at Clark Co. Fairgrounds.</p>
<p>Training of Vancouver DCS Staff</p>	<p>1) Government to Government Training for all Supervisors and 7.01 training for tribal liaisons.</p> <p>2) Cultural Awareness</p>	<p>1) Current training for supervisorial and tribal liaison staff.</p> <p>2) American Indian Heritage Month</p>	<p>1) Marie Natrall from the Office of Indian Policy is available for 7.01 training and other assistance Natramf@dshs.wa.gov</p> <p>2) Brandon Glover, Judy Blum</p>	<p>1) To be accomplished in 2019-2020 plan year.</p> <p>Ensure all staff who and supervisors who work with tribes receive both Gov't to Gov't and 7.01 training</p> <p>Train new staff on the basic of DCS tribal policies and procedures.</p> <p>Continue to relay pertinent information and reminders about tribal policies and procedures to all Vancouver field office staff as appropriate.</p> <p>Kirsten Jenicek needs gov't to gov't and 7.01 training. They will be scheduled as training is offered in the coming year.</p> <p>2) A presentation was done by Tanna Engdahl of the Cowlitz tribe on 11/8/18. She spoke on the history and culture of food of the Tribe.</p> <p>Many staff from DCS and the four other agencies in the building attended the November event. For the coming November DCS would gladly arrange and help present the event again in November 2019.</p>

	3) Present basic tribal policy training to all new SEO1s and SETs during their formal training period.	3) Better trained staff	3) Brandon Glover, Judy Blum	3) All new staff are exposed to the office tribal liaisons and have the opportunity to receive information and ask questions. The training is presented to all new hires. DCS is intending to hire 12 new SEOs and 1 new SETs. Tribal training will be presented to all new hires.
--	--------------------------------------------------------------------------------------------------------	-------------------------	------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Completed Historical Section

	1) Provide tribal members access to DCS staff. 2) Staff training 3) Presented basic	1) Continue to offer a direct way for tribal members to contact DCS. 2) Better trained staff 3) Better trained staff	1) Judy Blum, Janet Hatfield and Brandon Glover 2) 2 Vancouver supervisors Deb Faulkner and Marilyn Johnson received Gov't to Gov't training 3) Brandon Glover,	1) Sol Tripp left the tribal team in March 2017 and was replaced by Judy Blum as the primary contact. Janet Hatfield became backup contact in April 2017. Brandon Glover remains the supervisor. All 3 staff members were combined onto the same team in October 2017. Janet Hatfield retired effective 3/1/2019 2) Training was provided by GOIA in Olympia, WA on 5/23/17. Janet completed Gov't – Gov't training 3/9/18 All tribal staff and District Manager completed 7.01 training on 4/13/18 Several all-staff reminders regarding reviewing cases for tribal connections have been sent to the office. 3) 3 new staff were exposed to basics of DCS tribal
--	---------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

	<p>tribal policy training to two new incoming SEO1s one SEO in retraining and 1 SET</p> <p>4) Cultural Awareness</p>	<p>4) American Indian Heritage Month</p>	<p>Judy Blum and Janet Hatfield</p> <p>4) A presentation was done by the Cowlitz tribe on 11/21/17. Cowlitz member spoke, gave a drumming demonstration and offered prayers.</p>	<p>policy and procedures.</p> <p>4) Janet Hatfield and Judy Blum worked with Tanna Engdahl and other Tribal members to arrange the presentation. A full house of DSHS employees enjoyed the presentation and learning about the Cowlitz Tribe. DCS tribal team received a great deal of positive feedback about the event and hope to continue yearly.</p>
--	----------------------------------------------------------------------------------------------------------------------	------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

DCS Contact Information

<u>Contact</u>	<u>Staff Member</u>	<u>Phone Number</u>	<u>E-mail</u>
Primary Caseworker	Judy Blum	360.397.9761	judith.blum@dshs.wa.gov
Tribal Team Supervisor	Brandon Glover	360.397.9703	bglover@dshs.wa.gov
Vancouver Program Manager	Kathy Haught	360.397.9747	khaught@dshs.wa.gov
Vancouver District Manager	Kirsten Jenicek	360.397.9803	jenickl@dshs.wa.gov
Office of Indian Policy	Marie Natrall	360.725.4880	Natramf@dshs.wa.gov