

Policy 07.01 Plan and Progress Report
 Timeframe: July1 2019 to June 30 2020
 ESA/Division of Child Support
Region 2 North/Everett Field Office
Tribe: Tulalip Tribes

NOTES: Mid-year Review: Mary Anderson, Tribal Liaison Leadworker and Lisa Dupre Tribal Unit Supervisor: Updated 11/1/18. Review and discussion of draft 7.01 Plan and Progress Report is set for 2/28/2019 and rescheduled for 3/7/2019. Due to changes in staff rescheduled for 3/14/2019 at Tulalip Child Support Program. New Program Manager, Roseann Reeves, was unable to review plan with her staff. She approves plan as written.

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
1) Prepare and disseminate pertinent statistics on American Indian community and participant population's numbers of American Indian participants served and other relevant data.	1a) Provide data upon request regarding the number of Tribal cases being provided services through Region 2 Child Support. How many paying cases? How much are they paying? 1b) Provide a list of all cases upon request that are	1a) Tribes will be better informed about their member's utilization of DCS services. 1b) Tribes and DCS will be able to ensure Tribal members' cases are correctly identified as such. 1c) To ensure child support	State: Lisa Dupre garnelm@dshs.wa.gov ; Tony Ignacio ignacja1@dshs.wa.gov Tribe: Program Manager: Roseann Reeves, reeves@tulaliptribes-nsn.gov ; Tribal Child Support Attorney: Ken Levinson klevinson@tulaliptribes-nsn.gov Target Date: weekly during recurring outreach to Tulalip Tribes Child Support Program and at mid-year review.	1) a & b) Reports provided as requested by Tribes. DCS reviews all cases coded enforcement services "08" quarterly in order to ensure only cases meeting the criteria for the Tribal caseload are included in the caseload. 1c) Tribes may submit a request for DCS to review cases identified for possible modification or debt write off. Only debts owed to the State of Washington are eligible for debt write-off Caseload Statistics for 2018: **statistics will be included once they are available.

	<p>associated with enrolled Tulalip Tribes members upon request. Review to assure that all tribal members are correctly identified.</p> <p>1c) Tribes have the opportunity to identify clients that are in need of modification or possible debt write-off, due to client's situation</p>	<p>amounts are set correctly and write off debts that may cause hardships on families</p>		
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<p>2) Ensure efforts are made to recruit/hire American Indian staff to meet the overall DSHS goal of having a diverse workforce.</p>	<p>2a) Job announcements sent to Aimee Gone, OIP. 2b) Send the DOP web address to tribal newsletters and HR staff. 2c) Training for the DOP website (careers.wa.gov) from DCS HR representative to be extended to tribes through their tribal HR offices as defined by the tribe. 2d) DCS Tribal Relations Team will email job openings to the tribes.</p>	<p>2) Tribal members will be better informed about and able to compete for DCS employment opportunities as they arise.</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacia1@dshs.wa.gov</p> <p>Tribe: Roseann Reeves, reeves@tulaliptribes-nsn.gov; Ken Levinson, klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: weekly during recurring outreach to Tulalip Tribes Child Support Program and at mid-year review.</p>	<p>DCS will provide awareness of open positions to OIP representatives through informal communication as they become known (phone/email).</p> <p>DCS continued to hire Support Enforcement Officers</p>
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<p>3) Work with tribes to develop and/or implement local Tribal-State agreements, protocols, contracts or processes</p>	<p>3a) Will the tribes consider accepting a payroll deduction notice for their non-tribal employees? Voluntary Wage Assignments?</p> <p>3b) DCS is willing to provide training or overview of the State Child Support Program for each tribe's members to explain DCS processes and remedies.</p>	<p>3a) More regular support collections for nonpaying employees.</p> <p>3b) Tribal members will be better informed about services DCS can provide for them</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacia1@dshs.wa.gov</p> <p>Tribe: Roseann Reeves, reeves@tulaliptribes-nsn.gov Ken Levinson, klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: weekly during recurring outreach to Tulalip Tribes Child Support Program.</p>	<p>3a) Informal agreements with Tulalip Tribes to identify which tribal employers will accept payroll deduction notices for their non-tribal.</p> <p>3b) DCS can present DCS 101 presentations upon request. No requests for DCS 101 presentations as of 3/7/2019.</p>
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<p>4) Identify needs of American Indian clients and communities and whether current programs and policies meet these needs. Identifying ways to improve customer service to Tribal Members</p>	<p>4a) Continue to provide outreach to Region 2 tribes as requested and as resources allow.</p> <p>4b) Explore alternative locations and methods to work with community members.</p> <p>4c) Meet jointly with tribes quarterly to determine needs and assess progress of the 7.01 plan. Last meeting held 01/18/2019.</p>	<p>4a) In-person services can be provided for remotely located Tribal members.</p> <p>4b) Best processes and locations can be used to provide these services.</p> <p>4c) Better services for individual tribal members.</p> <p>4d) Attendance and participation of Tulalip Tribes in LPA/CPTS meetings.</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacia1@dshs.wa.gov</p> <p>Tribe: Roseann Reeves, reeves@tulaliptribes-nsn.gov; Ken Levinson, klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: weekly during recurring outreach to Tulalip Tribes Child Support Program.</p>	<p>4a) DCS staff will continue weekly outreach with the Tulalip Child Support Program staff on Thursdays. .</p> <p>4b) DCS does have SEOs out stationed at the Smokey Point, Mt Vernon, Alderwood, Bellingham and Sky Valley/Monroe CSOs. Clients can speak to an officer in these offices. If they need to speak specifically to a tribal SEO then they can be called from the CSO. DCS has tribal liaisons located at Everett Office, Bellingham CSO, and Sky Valley CSO.</p> <p>4c) DCS and Tulalip continue to meet on a regular basis, weekly, to ensure that clients within their programs are receiving the best services possible.</p> <p>4d) The Tribes are invited and encouraged to attend LPA and CPTS meetings. Contact Information for LPA:</p> <ul style="list-style-type: none"> • Facilitator: Mary O'Brien @42/977-6405 and Jan Strand @425/640-1008. Note taker: Cheryl Dunn @425/339-1776 dunnca@dshs.wa.gov • LPA meetings are the 4th Tuesday of the month from 9-12 at the Alderwood CSO, but location can vary. • <p>Contact Information for CPTS:</p> <ul style="list-style-type: none"> • Facilitators: Ana Johnson @206/348-7969, Julie McCauley mccaui@dshs.wa.gov • CPTS meetings are the 2nd Friday of every month from 1:30-3:00 at the goodwill training center in Everett.
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<p>5) DCS will ensure that training opportunities are shared with tribes.</p>	<p>DCS Regional Training Coordinator will offer and coordinate training opportunities to include regional tribes.</p> <p>Tribal Staff are invited to attend portions of DCS academy's that might be of benefit to them</p>	<p>Tribal Staff will have opportunities to attend state trainings.</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacja1@dshs.wa.gov</p> <p>Tribal: Roseann Reeves, reeves@tulaliptribes-nsn.gov Ken Levinson klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: at weekly outreach to Tulalip Tribes Child Support Program.</p>	<p>Training opportunities received by the DCS Training Coordinator will be sent to the Tribal HR's as they are received and/or made available.</p> <p>Invitations were also extended in May 2018 for DCS' Support Enforcement Officer Training Academy on an audit basis. Tulalip Child support staff did not attend.</p>
<p>6a) DCS and the Tribes have an established referral process and the rate of referrals for DCS to send cases to the Tribe for enforcement, establishment, paternity and modification.</p> <p>6b) Statute of Limitations (SOL) will be determined by the jurisdiction that has the longest (SOL).</p>	<p>6a) DCS and the Tribes will continue to transfer and refer cases as needed as determined by DCS and the Tribes' agreement.</p> <p>6b) DCS and Tulalip will continue to discuss cases that are close to SOL.</p>	<p>6) Communicate with the Tribes on rate of referral based in current staffing levels and the ability to accommodate more cases.</p> <p>6b) Ensure correct debt is being enforced and collected</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacja1@dshs.wa.gov</p> <p>Tribal: Roseann Reeves, reeves@tulaliptribes-nsn.gov; Ken Levinson klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: at weekly recurring outreach to Tulalip Tribes Child Support Program.</p>	<p>6a) Referrals will be sent as a case qualifies per DCS and Tulalips' agreement.</p> <p>6b) TCSP does not have SOL, and DCS SOL is youngest child turns 28; any changes to SOL will be discussed.</p>

<p>7) DCS and the Tribes will discuss specific cases on a regular basis</p>	<p>7) Email and phone communication regarding specific cases.</p>	<p>7) Clear understanding on the status of cases and client contact.</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacja1@dshs.wa.gov</p> <p>Tribe: Roseann Reeves, rreeves@tulaliptribes-nsn.gov; Ken Levinson klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: at weekly recurring outreach to Tulalip Tribes Child Support Program.</p>	<p>7) DCS and Tulalip Tribes will continue to discuss specific cases and issues via email and telephone as questions and issues are identified.</p> <p>Outreach is scheduled weekly for in person discussion of cases. Weekly outreach DCS started tracking outreach from October 2018 forward.</p> <p>October:</p> <ul style="list-style-type: none"> - 10/04/18 - 10/11/18 - 10/18/18 - 10/25/18 <p>November:</p> <ul style="list-style-type: none"> - 11/1/18 - 11/8/18 - 11/15/18 - 11/22/18 Cancelled--Thanksgiving - 11/29/18 <p>December:</p> <ul style="list-style-type: none"> - 12/6/18 - 12/13/18 Cancelled--Everett Holiday celebration - 12/20/18 - 12/27/18 Cancelled--TCSP closed for Holiday <p>January 2019:</p> <ul style="list-style-type: none"> - 1/3/2019 Cancelled-RSEO out for holiday - 1/10/2019- SEMS Assistance - 1/17/2019 Cancelled-RSEO prepping caseload as will be out for 1wk. - 1/24/2019 Cancelled-RSEO out sick - 1/31/2019 - February 2019: <p>02/07/2019 Cancelled-inclement weather 02/14/2019 Cancelled-inclement weather 02/21/2019 02/28/2019</p>
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<p>8) DCS staff will participate and volunteer at Tribal cultural events when available.</p>	<p>8) Attend and volunteer at Tribal cultural events.</p>	<p>8) Better understanding of the Tribal culture and heritage by DCS staff.</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacja1@dshs.wa.gov</p> <p>Tribes: Roseann Reeves, reeves@tulaliptribes-nsn.gov; Ken Levinson klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: at weekly recurring outreach to Tulalip Tribes Child Support Program.</p>	<p>DCS staff volunteered at Canoe Journey 2018 for the tribes soft landings, including the landing at the Tulalip Tribes. There are plans to continue participation this event DCS staff also participated in July 2019 volunteering at soft landings held by Region 2 North.</p>
<p>9) Provide training and awareness to the DCS office regarding Native American Culture.</p>	<p>9) DCS Tribal Unit will host a Native American Heritage Event during the month of November.</p>	<p>9) Better educate DCS staff and build awareness of tribal Culture.</p>	<p>State: Lisa Dupre garnelm@dshs.wa.gov; Tony Ignacio ignacja1@dshs.wa.gov</p> <p>Tribes: Roseann Reeves, reeves@tulaliptribes-nsn.gov; Ken Levinson klevinson@tulaliptribes-nsn.gov</p> <p>Target Date: at weekly recurring outreach to Tulalip Tribes Child Support Program.</p>	<p>DCS staff held a National Native American Heritage Month Event on November 14th, 2018. This event included 4 guest speakers from Region 2 Tribes and provided an Indian Taco Lunch and an informational table. Guest Speakers presented story sharing and storytelling.</p> <p>There are plans to continue Office Staff training which includes a Native American Heritage Event and 7.01 training, Government 2 Government training in the future. November 2019 will be the next DCS Annual Native American Heritage Month Event. Invites will be sent via email once presenters have been confirmed.</p>

Completed / Historical Information			
<p>Completed 11/2018</p>			<p>DCS staff will hold a National Native American Heritage Month Event in November 2018.</p> <p>DCS staff held a National Native American Heritage Month Event in November 2017. Guest speaker from Tulalip Language Department, Lois Landgrebe along with the Tulalip Elementary Drummers and Dancers. A lunch buffet with Indian Tacos and an information table was also offered.</p> <p>DCS staff participated at 2018's Paddle to Puyallup. Volunteering at soft landings in Region 2 North as well as the final landing in Puyallup.</p>
<p>Prepare and disseminate pertinent statistics on American Indian community and participant population numbers of American Indian participants served and other relevant data.</p>			<p>1a) The Tulalip Tribes Child Support Program has requested a monthly report that will include the number of Tulalip affiliated cases – statewide, the number of Tulalip TANF cases, the number of cases currently in process of being heard in Tulalip Tribal Court, the number of times that DCS appeared in Tulalip Tribal Court, and the number of children affected by those appearances. August 2009: TCSP requested that DCS stop bringing cases directly to Tulalip Court; they must be referred to TCSP.</p> <p>March 2010 TCSP requests monthly TANF report (no change to previous format) and quarterly report of Tulalip affiliated cases</p>
<p>DCS will ensure that training opportunities are shared with tribes.</p>			<p>In 2007 and 2008 DCS held Support Enforcement Officer Training Academies, Scott Morris extended invitations out to the Tribes with IV-D & IV-A programs for the possible attendance of tribal employees to sit in on the training in an auditing format.</p> <p>Currently there are not any training academies scheduled for the upcoming year. However, if one is held, each tribe will be notified.</p> <p>DCS provided the TCSP a copy of the training guide (RTI). DCS offered to provide training on any of the modules that were of interest to the TCSP,</p>

<p>2019-2020 FINAL 7.01 7) Priority of referrals to Lummi Nation Child Support Program.</p>	<p>Plan and Progress Report 3/14/2019 7a) DCS will send cases as requested by LNCSP. 7b) DCS will send cases having an avenue of collection only available through LNCSP. 7c) DCS will send cases ready for referral to LNCSP.</p>	<p>7) Cases will be guided to the LNCSP to receive the appropriate venue for the cases to be worked.</p>	<p>7) DCS Staff – Scott Morris LNCSP – Kelly Jefferson</p>	<p>7) As of March 2010, this item is being fulfilled by DCS staff.</p>
<p>11) DCS and NITCSP will establish a referral process and the rate of referrals for DCS to send cases to NITCSP for</p>	<p>11) DCS and NITCSP will negotiate the rate of referrals per month, as well as the type of cases to be referred.</p>	<p>11) Establish the number of cases to be referred per month, as well have an estimated date to have all</p>	<p>11) DCS Staff– Scott Morris NITCSP – Ken Levinson</p>	<p>11) NITCSP has requested that DCS focus on transferring all of the Nooksack TANF caseload to NCSP first. They have requested that DCS send 16 cases to them per month. At this rate the entire</p>
<p>enforcement, establishment, paternity and modification</p>		<p>cases forwarded to NITCSP.</p>		<p>Nooksack TANF caseload will be transferred by the end of October 2009. All of the Nooksack TANF cases have been referred to the NITCSP. DCS and NITCSP are now in discussion on the transfer rate and priority of remaining cases. This was completed in June 2010</p>
<p>14) Per SEMS/ACES agreement, Tulalip will be able to access Tulalip affiliated cases</p>	<p>14) DCS will update system to allow access for TCSP staff</p>	<p>14) TCSP can better prioritize cases and assist community members during the transition from start-up to comprehensive.</p>	<p>14) TCSP Cara Althoff DCS Scott Morris</p>	<p>TCSP access to SEMS/ACES is still pending. DCS completed the Tribal coding on all of the cases in the Tulalip caseload on March 27, 2009. However because of cases moving in and out of the caseload there may be some that are not coded. TCSP can notify DCS and DCS will update the case.</p>
<p>15) DCS will provide TCSP with a list of cases that are actively being worked to bring to Tulalip Tribal Court</p>	<p>15) DCS will provide TCSP with requested information</p>	<p>15) TCSP can assist DCS by providing outreach to parties of the cases</p>	<p>15) TCSP Cara Althoff DCS Scott Morris</p>	<p>DCS provided the list to TCSP on March 17, 2009. Per the request of Cara Althoff in August 2009, DCS will refer all cases to TCSP.</p>
<p>16) TCSP has been awarded comprehensive status. TCSP program willing to give DCS staff presentation about laws and policies concerning child support at Tulalip Tribes</p>	<p>16) TCSP will prepare a presentation. TCSP and DCS will work together on time and location.</p>	<p>16) DCS will learn more about the TCSP. This will assist in a smooth transition as TCSP takes cases</p>	<p>16) TCSP Cara Althoff DCS Scott Morris</p>	<p>Meeting was held on March 10: 2009</p>
<p>4) Identify needs of American Indian clients and communities and whether current programs and policies meet these needs.</p>	<p>4b) Explore alternative locations and methods to work with community members.</p>	<p>4b) Best processes and locations can be used to provide these services.</p>	<p>4b) Patti Dalrymple and representatives of each tribe.</p>	<p>4b) DCS staff now has the ability to log in remotely to the DCS computer system (SEMS). This will help to assist clients in real time while out in the field. A DCS Tribal Liaison is assigned to the Mount Vernon Community Service Office.</p>

<p>DCS will ensure that training opportunities are shared with tribes.</p>	<p>DCS Regional Training Coordinator will offer and coordinate training opportunities to include regional tribes.</p>	<p>Tribal Staff will have opportunities to attend state trainings.</p>		<p>Recent Trainings Provided: DCS provided paternity affidavit training and Working with the Military training in August 2010 DCS provided SEMS training to the Lummi TANF program in June 2010 DCS provided SEMS training to the Tulalip Child Support Program in December 2010</p>
<p>7) DCS will send 10 referrals to the LNCSP each month & coordinate referring additional cases each month.</p>	<p>7) DCS staff will ensure that ten referrals are being sent to the LNCSP each month.</p>	<p>7) A constant rate of referrals to the LNCSP would continue.</p>	<p>7) DCS Staff – Scott Morris & Tracy Jahr LNCSP – Kelly Jefferson</p>	<p>7) DCS has referred the majority of the cases from the Lummi caseload. DCS and LNCSP met in September 2010 and reviewed the entire Lummi caseload that DCS is working. Some cases were identified to be resent to LNCSP. After this is completed, cases will be sent to LNCSP as they are identified</p>
<p>11) DCS will provide TCSP with a list of Tulalip affiliated cases broken down as follows: Needs paternity established Establishment (separate list of non affiliated cases {Tulalip enterprise employees} from all others) Enforcement Modification</p>	<p>11) DCS will provide list to TCSP no later than 3/20/09</p>	<p>11) TCSP can better prioritize how many cases we want referred and the type of case</p>	<p>11) TCSP Cara Althoff, Lorna Edge-Onsel, & Sarah Colleen Sotomish DCS Staff – Georgia Payne & Lisa Garner</p>	<p>DCS provided the list to the TCSP in September 2010</p>
<p>(1) Goals/Objectives 1) Prepare and disseminate pertinent statistics on American Indian community and participant population's numbers of American Indian participants served and other relevant data.</p>	<p>1b) Provide a list of all cases associated with each of the 8 specific tribes upon request. Review to assure that all tribal members are correctly identified</p>			<p>Tribal Liaisons are not able to pull this list. The Tribal Liaison sends the request to SEMS to generate the report. Turnaround time is approximately 1 – 2 weeks for each request.</p>
<p>6) When changes occur within DCS regional tribal staffing, the Government to Government training will be required.</p>				<p>Tribal Liaisons Tracy Jahr and Nathan Ray completed Government to Government training in June 2012 and October 2012. 7 DCS supervisors and 6 additional DCS staff also completed Government to Government training In June 2012.</p>
<p>7) DCS will send 10 referrals to the LNCSP each month & coordinate referring additional cases each month.</p>	<p>7) DCS staff will ensure that ten referrals are being sent to the LNCSP each month.</p>	<p>7) A constant rate of referrals to the LNCSP would continue.</p>	<p>7) DCS Staff – Scott Morris & Tracy Jahr LNCSP – Kelly Jefferson</p>	<p>7) DCS has referred all identified cases to the LNCSP. DCS will refer new cases to the LNCSP as they are identified.</p>

<p>8) DCS will serve as a support mechanism for the LNCSP, the TCSP, and the NITCSP for the SEMS program in their offices.</p>	<p>DCS will serve as a support mechanism for the use of SEMS by the tribal employees.</p>	<p>Enhanced communication and information sharing on case specific matters.</p>	<p>Lisa Dupre, Tracy Jahr, & Nathan Ray/ DCS TRT – Brady Rossnagle LNCSP – Kelly Jefferson NITCSP – Ken Levinson TCSP – Shelley Tucker Lorna Edge-Onsel & Sarah Colleen Sotomish</p>	<p>LNCSP, NITCSP, & TCSP have access to SEMS, ACES and Employment Security Information. DCS continues to provide hands on training as requested</p>
				<p>DCS will continue meeting at least quarterly with Tribes after the Tribe open a child support program. (This moved to historical section in 2014 as this is now</p>
				<p>standard business practice and we will meet with any of the Tribes in our area who operate child support programs by request.</p>
<p>6) DCS will work with the Nooksack Indian Tribe Child Support Program This section, item 6 is incorporated in section 3 of this document so is being removed here as a separate section if none opposed will move this section to historical section of plan</p>	<p>6) Work with NITCSP & Nooksack TANF to develop an operating agreement between the 3 programs. (NITCSP, Nooksack TANF and DCS)</p>	<p>6) Establish protocols and procedures for the three programs to work efficiently together</p>	<p>6) DCS Staff– Georgia Payne, & Tracy Jahr NITCSP – Ken Levinson Nooksack TANF – Katherine Canete</p>	<p>6) Informal processes have been developed and communications between the three programs continue to go well. Initial discussions have begun regarding an operating agreement.</p>
<p>8) DCS and the TCSP will together develop an Operating Agreement between the two agencies. This section, item 8 is incorporated in section 3 of this document so is being removed here as a separate section and this specific section will be moved to history</p>	<p>8) Work with the TCSP to develop an Operating Agreement</p>	<p>8) Establish protocols and procedures for the programs to work efficiently together</p>	<p>8) TCSP RoseAnn Green, Shelley Tucker, & Sarah Colleen Sotomish DCS Patti Dalrymple, Brady Rossnagle, Georgia Payne, & Lisa Dupre</p>	<p>8) Discussions regarding development of an Operating Agreement were on hold until a new TCSP IV-D Director was hired. DCS hopes to resume discussions now that a new director has been appointed.</p>
<p>3) Work with tribes to develop and/or implement local Tribal-State agreements, protocols, contracts or processes.</p>	<p>3d) DCS is willing to work with Tribal TANF and Child Support Programs that are interested in Federal Offset.</p>			<p>3 d) This applies to New Tribal Federal Offset agreements are currently on hold, per OCSE, all former agreements are still valid.</p>

<p>9 Provide training and awareness to the DCS office regarding Native American Culture.</p>	<p>9) DCS Tribal Unit will host a Native American Heritage Event during the month of November.</p>	<p>9) Better educate DCS staff and build awareness of tribal culture.</p>	<p>9) DCS staff with the assistance of tribes.</p>	<p>DCS staff held a National Native American Heritage Month Event in November 2015. Guest speaker from Tulalip was present along with Indian Tacos and an information table.</p>
	<p>3/07/2018--3c) DCS is willing to training on Tribal TANF impacts on child support</p>			

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