

Policy 7.01 Plan and Progress Report

July 1, 2019 – June 30, 2020

Updated: 6/11/2019

ESA Division: Division of Child Support (DCS)

Region: 1
FO: Spokane

Tribe(s): Confederated Tribes of the Colville Reservation

Notes: A 7.01 meeting with the Confederated Tribes of the Colville Reservation was held 12/6/2018 at the Lucy F. Covington Government Building in Nespelem, WA. Tammy James-Pino, Colville Confederated Tribes’ E&T Director has not responded to requests from OIP to add Plan to the Colville Business Council’s agenda for approval. This is a Draft Plan only.

*Sam Ankney is no longer Director of CTCSP; interim Director was Jarae Cate; new Director is Debi Condon effective 4/8/19.

Annual Due Date: April 12 (Submit Regional Plan to the Assistant Secretary) and April 23 (submit Assistant Secretary’s Plan to OIP)

Attendees:

*Sam Ankney, Colville Tribal Child Support Program Director
Yvonne Misiaszek, Colville Tribal Child Support Program
Marsha Pakootas, Colville Tribal Child Support Program
Clarita Vargas, Colville Tribal Child Support Program
Randi Pakootas, Colville Tribal Child Support Program
Janet Gone, DSHS Office of Indian Policy

Randy Rudin, DSHS DCS Spokane and Wenatchee District Manager
Todd Kusler, DSHS DCS
Kortney Moe, DSHS DCS
Jim Sugden, DSHS DCS
Delana Mercer, DSHS DCS
Julie Woods, DSHS DCS
Aurora Maskall, DSHS DCS
Chris Franks, DSHS DCS – Tribal Relations Team

Implementation Plan				Progress Report	
(1) Goals Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status update for the Fiscal Year Starting Last July 1 <i>List in reverse chronological order (most recent on top).</i>	
1	Cooperatively maintain accurate case records, payment records and debt balances.	An in-person reconciliation review of the “10 th of the Month List” should occur every 4-8 weeks. The hosting agency should alternate. Note: Under new federal policies, DCS is unable to share any FTI	This will result in improved relationship, communication and accurate case records, payment records and debt	Debi Condon, 509-634-2782 debi.condon.csp@colvilletribes.com Alternates: Marsha Pakootas 509-634-2048	In-person reconciliation review meetings are agreed to occur at minimum of quarterly. On 2/13/2018 Glenn proposed the first meeting to be 4/26/18 in Nespelem. Meeting location will rotate between the two agencies Under new federal policies, DCS is unable to share any FTI with a Tribal IV-D program. However an annual total of these collections can be provided by DSHS DCS TRT at the request of CTCSP.

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	with a Tribal IV-D program.	balances.	Marsha.pakootas@colvilletribes.com Randi Pakootas 509-634-2038 Randi.pakootas@colvilletribes.com Clarita Vargas 509-634-2041 Clarita.vargas@colvilletribes.com Delana Mercer, 509-363-4928 delana.mercer@dshs.wa.gov Alternate: Jim Sugden 509-363-5037 Jim.sugde@dshs.wa.gov	Sam Ankney advised that, per MTS/TS&S conversation with the Federal Office of Child Support Enforcement, in use of the Federal Model Tribal System (MTS); when OTHER enforcement resource(s) transmit collections; references to payment type/source is not conveyed.	
2	Document clients requesting CTCSP services and requesting DCS case closure	CTCSP will email or fax to DCS the client identifying information and a portion of application for CTCSP services where client requests DCS case closure. This should include the CP signature line as well.	DCS closes NA cases where the client has applied for CTCSP services and requested DCS case closure. DCS would still collect any state arrears.	Debi Condon Delana Mercer	Currently, page six of CTCSP's application, which includes the CP signature line, suffices as a request to close the CP's NA DCS case. *Note: DSHS debt may remain and a case for that purpose would remain open with DCS. Also, if the DCS case was opened by NCP application, the case would have to be reviewed.
3	Continue to improve the cooperative process that	DCS staff and CTCSP management will continue to update the	DCS and CTCSP both agree that a written	Debi Condon Delana Mercer	The current GUIDE is attached. Both DCS and CTCSP recognize that the GUIDE is non-binding, but useful to assist in coordinating services.

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maximizes efficiency when CTCSP and DCS request IV-D services from each other on behalf of respective customers.	Standardized Processes and Procedures Guide to keep it current and assist both programs.	process and procedure guide will increase efficiency, reduce errors and provide consistent customer service.		<p>Carmel McCurdy, in the Colville Office of the Reservation Attorney, has input she will provide to Sam Ankney.</p> <p>The GUIDE can be updated and live separately from this 7.01 matrix. A current version will be attached at least annually for reference purposes only.</p> <p>As referenced in the GUIDE: When responding and/or initiating to CTCSP, DCS will coordinate with CTCSP before: Suspending a driver's license, attaching a bank account, or applying per capita or tribal settlement funds attached via DCS garnishment to a case (it is DCS's policy to consider these types of payment exempt from attachment unless DCS has received explicit permission to apply the funds from the Tribe)</p>
4 DCS and CTCSP mutually agree that staff training is an ongoing activity. Staff in both IV-D programs benefit from understanding the policies and processes of each other's program.	DCS and CTCSP staff may inquire of one another on case management questions as necessary. Both DCS and CTCSP may request training from one another, as the need arises.	Fully trained staff are equipped to provide better customer service.	Debi Condon Delana Mercer Tara Miller	<p>DCS will notify CTCSP when trainings occur at the Spokane office and space is available.</p> <p>CTCSP requested to be made aware of trainings available to DCS staff. Delana will provide this information to CTCSP.</p> <p>DCS requested Tara Miller come to Spokane and provide training on the CTCSP establishment and administrative process.</p>
5 Prepare for CTCSP IV-E expansion.	CTCSP is working within their program and MTS to setup clear FC identifiers.	CTCSP will become the second Indian Tribe in WA to have a federally funded Tribal IV-E program.	Debi Condon Delana Mercer	<p>Sam Ankney reports that Colville submitted their IV-E grant request back to the federal government and are now waiting on final approval.</p> <p>As of 3/20/2019 DCS identified 133 foster care cases in the DCS/Colville caseload.</p> <p>Updated foster care case counts can be provided by Delana Mercer upon request.</p>

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6	Establish and modify child support orders in the correct jurisdiction and in accordance with applicable laws and policies.	DCS and CTCSP will continue discuss and review jurisdiction issues, decisions to release jurisdiction can be made by the CTCSP Director or in her absence the CTCSP Spokesperson. Whenever possible, DCS will defer to CTCSP with regard to jurisdiction for necessary court action.	DCS and CTCSP both agree that the GUIDE referenced above will increase efficiency, reduce errors and provide consistent customer service.	Debi Condon Delana Mercer Tara Miller	DCS will continue to work with CTCSP on issues relating to jurisdiction for order establishment and modifications. Whenever possible, DCS will defer to CTCSP with regard to jurisdiction for necessary court action DCS will also advise other intergovernmental agencies that they will need to refer their applicable cases direct to CTCSP
7	Continue to utilize federal Transmittal and intergovernmental forms for the purposes of referring cases between agencies.	CTCSP requests that DCS initiate every applicable case to CTCSP. Do not send combined referrals. DCS and CTCSP will only be required to send the Confidential Information Form in the referral packet. The Personal Information Form is no longer required. Rather than sending out regular status requests, DCS and CTCSP will be proactive in providing status updates to each other on existing cases as they are being worked. CTCSP continues an extensive audit of their cases.	Continue to improve and refine the communication between DCS and CTCSP. This will simplify the order establishment process. This will allow better collaboration between CTCSP and DCS staff. Reduce case errors.	Debi Condon Delana Mercer	*Note: All Transmittal #1 should include the names of both biological parents (or alleged parents). Both agencies will cooperatively work to ensure the Transmittal #1 – Response Page is returned to the other agency noting the case is set-up and identifying the responding IVD case#. Individual case questions may still be directed to the CTCSP CM. Fillable .pdf versions of the new federal forms are available at https://www.dshs.wa.gov/esa/division-child-support/tribal-iv-d-and-tanf-programs . CTCSP will advise DCS if there are any issues using the forms from DCS’s Tribal Relations Team website.

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8	<p>Keep CTCSP informed about DCS Conference Boards that may impact their clients.</p> <p>The RSEO will notify the CTCSP CM of a CB request that may impact the debt or collection actions. At the CMs request the RSEO will provide the CM's contact information with a statement indicating that they may have relevant information on the CB referral. As in all cases if the input of the CP is needed the CB Chair will seek that input or information directly from the CP.</p> <p>Note: Under new federal policies, DCS is unable to share any FTI with a Tribal IV-D program which may significantly limit what a CB Chair can discuss.</p>	<p>Continue to improve the communication between DCS and CTCSP which will provide improved service to our mutual clients.</p>	<p>Debi Condon Delana Mercer</p> <p>Georgia Payne, 360-664-5033 paynege@dshs.wa.gov</p> <p>Alternate: Chris Franks, 360-664-5031 chris.franks@dshs.wa.gov</p> <p>Christi Jackson, 360-664-5333 christi.jackson@dshs.wa.gov</p>	<p>The CB process is an informal internal process for resolving complaints and disputes regarding DCS enforcement actions and for granting exceptional or extraordinary relief. Typically the initiating jurisdiction is not a party or participant in this process.</p> <p>DCS requests that CTCSP and Court have clients to utilize the DCS Conference Board process before attempting to obtain debt relief through the Colville Tribal Court. DCS recognizes that the CTCSP may be aware of information relevant to the CB, therefore, in cases involving a known Colville member, the SEO will notify the CTCSP CM:</p> <ol style="list-style-type: none"> 1. To allow the CM to provide relevant information for consideration, and 2. At the CM's request, include their contact information on the CB referral in case the CB Chair needs to contact the CTCSP CM. <p>DCS must receive notice on all petitions for write-off. The Tribe must give DCS legal notice of the hearing and an opportunity to appear in tribal court in accordance with Colville Tribal Code 5-1-290 through 5-1-301. Notice can be served by upon the State of WA and the Division of Child Support at: WA Division of Child Support, Attention Policy & Litigation Manager, PO Box 11520, Tacoma, WA 98411. Personal service can be made at the street address: WA Division of Child Support, Attention Policy & Litigation Manager, 712 Pear Street SE, Olympia, WA 98501. In addition a courtesy copy is requested to be sent to Spokane DCS, Attention Tribal Team, PO Box 9067, Spokane, WA 99209.</p> <p>CTCSP welcomes DCS/Training; i.e. Conference Boards. DCS will assist in coordinating with Christi Jackson/DCS Conference Board Chair.</p> <p>Following a suggestion from Sam Ankney, DCS Tribal Conference Board Chair, Christi Jackson gave Conference Board training at the March 2018 Tribal IV-D Directors Meeting.</p> <p>CTCSP has offered to be substitute of counsel for DCS with regard to write-off requests being heard in Tribal Court. DCS Policy needs to review this offer. Sam Ankney advises any DCS staff wanting to be heard in Colville Tribal Court would have to pass Colville's Bar Exam. In addition, although Colville's Chief Judge is in contact with CTCSP about child support issues, CTCSP has not always been notified themselves before a write-off petition was sent to Colville Tribal Court. Language in the 1995 Cooperative Agreement still allows Colville to charge off</p>

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				<p>State debt</p> <p>DCS also notes that in-house Conference Board write-off requests are always an option and that DCS has written off debt through Conference Board for all requests received through CTCSP. A summary report of Conference Board write-offs involving WA Tribes is provided semi-annually to Tribal IV-D Directors by the DCS Tribal Relations Team.</p>
9	Maintain timely contract revisions and extensions.	To allow time for adequate review of contracts the Tribe and DCS seek to allow 3 months for review, negotiations, and finalization of contracts. Less time is needed for amendments.	DCS and CTCSP will be able to maintain timely and appropriate contracts and agreements.	<p>*Jarae Cate is the security monitor for SEMS and SEMS Web (CTCSP).</p> <p>Carey Picking, 509-634-2621 carey.picking@colvilletribes.com is the Security monitor for ACES (CTTP).</p> <p>Sandy Cheek and Chris Franks are the DCS contacts for both CTCSP and CTPP.</p> <p>SEMS Contract for use by CTCSP ended 3/31/17 when CTCSP transitioned to MTS.</p> <p>ACES/SEMS data share agreement is current and expires 12/31/2020. Employment Security Data is now available to Tribal TANF workers through ACES by entering SEMS user ID.</p> <p>CTCSP staff advises they are still having technical difficulty accessing ACES/SEMS due to a firewall but are working with DSHS IT to identify and alleviate multiple issues.</p> <p>DCS has updated all Treasury Offset Agreements to comply with the Internal Revenue Service Publication 1075 regarding the sharing of Federal Tax Information. The current Treasury Offset agreement expired 12/31/2017. A new agreement has been provided retroactively dated with an effective date of 1/1/2018. There is no break in the Treasury offset services being provided in the interim.</p>
10	Review language in the 1995 DCS/Colville Child Support Agreement, currently in suspense at the request of CTCSP.	CTCSP would like to review language in the 1995 DCS/Colville Child Support Agreement. DCS requests clarification of the applicability of this Agreement (since the Tribe has had a IVD program since 2009, and since the 2007 Colville IVD Application states "It is the intent of the CCT	Final resolution on updating or dissolving the 1995 DCS/Colville Agreement	<p>Debi Condon Georgia Payne</p> <p>From 2012-2014, no active discussions took place on this issue.</p> <p>CTCSP Director suggested that the 1995 Agreement be compared with the current 7.01 plan to help determine the sections that may need to be reviewed. Any decision to rescind or modify the 1995 agreement will need to be made by the Tribal Council.</p> <p>DCS agrees. The 1995 Agreement was negotiated 14 years before the Colville Tribe had a federally-funded tribal IV-D Child Support program. The Agreement did not anticipate the Tribe having a federally-funded Tribal Child Support</p>

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	to terminate the agreement with the State and take on all responsibilities for the establishment of paternity, establishment, modification and enforcement of child support obligations and location of custodial and non-custodial parents and their assets, through a Federally funded Tribal IV-D Program.”			<p>Program. The Agreement includes specific requirements that are not consistent with the Colville IV-D Plan and not consistent with federal IV-D requirements and Policy guidance for Tribal Child Support Programs. Intergovernmental Agreements must be honored, therefore, if certain provisions no longer apply, the Agreement must be amended, renegotiated, or terminated. In particular, see the below Goal/Objective: “To review the procedure for handling requests from NCPs for charge-off of State-owed arrearages.”</p> <p>DCS is unable to authorize another state or tribe to write-off back support debt owing to DSHS: Full Faith and Credit rules apply that do not allow one program to modify or charge off debt that is owed to another jurisdiction.</p>
11	Correct application of voluntary payments	<p>DCS and CTCSP will carefully review voluntary payments to ensure accuracy of application.</p> <p>The agency that is negotiating with the NCP will provide the correct payment address and identifiers to the NCP.</p>	<p>Accuracy in collection data.</p> <p>Accuracy of debt amounts.</p> <p>Culturally appropriate services provided to membership.</p>	<p>Debi Condon Delana Mercer</p> <p>Voluntary payment processing and application has been less of a concern now that CTCSP is using MTS and customers are advised to which agency they should pay.</p> <p>On one case, the State of Florida continues to incorrectly send payments for CTCSP to DCS. DCS has been refunding these payments to Florida with instructions to remit to CTCSP. Glenn Tunick will contact the responsible CTCSP worker and CC Marsha Pakootas and Clarita Vargas whenever a payment is received for this case.</p> <p>Old CTCSP cases in SEMS are being “scrubbed” to remove any sensitive and identifying information. POST-MEETING UPDATE: Scrubbing of all CTCSP cases in SEMS was completed 2/8/18.</p> <p>CTCSP needs to be able to verify deposits are received per daily deposit records and notes that the deposit record from DCS is issued a few days before CTCSP’s bank credits the payment to its account. Georgia Payne notes that daily deposit record is generated by actual electronic fund transfers (i.e., there is no record unless the transfer has occurred). Glenn Tunick notes that the FIPS code on SEMS’s Basic Case screen drives deposits and that payment addresses on a party’s Individual Address screen are always overridden by Basic Case FIPS coding. Glenn Tunick pulled a list on 2/12/2018 to ensure FIPS coding correct on cases where DCS is responding to CTCSP.</p> <p>Glenn Tunick will coordinate with Marsha Pakootas on a specific case where</p>

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				payments seem to be missing.

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Completed / Historical Items

(2) Goals Objectives	(2) Activities	(3) Outcome
<p>Regarding provision of IVD services to former TANF customers (Colville Tribal TANF): Continue policies and practices clearly defining the most appropriate IVD provider. This will provide clarity for staff and customers of the primary IVD service provider in every case.</p>	<p>DCS and the Tribes agree that any customer on TANF through the Colville Tribes between 2002-4/1/2010 will receive continued IV-D services from Colville Tribes' IVD program. Customers terminating tribal TANF before 4/1/2010 will continue to be served by DCS. CTCSP case managers will, during regular case management, notify the DCS case manager of their determination of primary IVD provider.</p>	<p>This process was effective and utilized through the pilot project. Completed 2011.</p>
<p>A procedure for fulfilling the current Federal mandate that DCS confirm Indian Health Services (IHS) coverage for children subject to Medical Enforcement Only (MEO) cases. DCS can efficiently and quickly satisfy its medical enforcement obligation on its MEO cases involving Tribal children in accordance with DCS and federal policy.</p>	<p>CTCSP to assist Members with obtaining proof of IHS coverage for child(ren) to satisfy a medical support obligation in connection with receipt of State of Washington Medical Assistance by the child(ren)'s custodial parent and providing proof of such coverage to DCS. Explore a project wherein all cases in which DCS must provide medical enforcement services, a determination of I.H.S. availability. CTCSP will review any HIPPA barriers to a large project.</p>	<p>This process was effective while DCS enforced Medical Enforcement Only (MEO) cases. As of 10/1/2013 this process was considered complete and is no longer used.</p>
<p>Identify and reconcile debt amounts on cases where CTCSP has referred to DCS for Federal Offset. Identify key issues that should be addressed in the 7.01 plan and develop a plan for audit and proposals to prevent future case discrepancies.</p>	<p>Meet in person with CTCSP caseworkers and staff in Omak, WA the week of 12/9/2013-12/13/2013. The following individuals participated: Sam Ankney, Thomas Ian Garrity, Tammy Lezime, Tara Miller, Michelle McCraigie, Clarita Vargas, Alaina Harmon, Glenn Tunick</p>	<p>The meeting was a success and a plan to conduct a reconciliation procedure was developed.</p>
<p>Expediently process adjustment vouchers, each program bearing responsibility for determining the distribution of its own receipts. DCS & CTCSP cash staff will process adjustment vouchers promptly. Final voucher approval remains a DCS staff function at this time. DCS should contact CTCSP managers if distribution questions arise. SI should be set on all CTCSP cases and on all DCS cases that are initiated to or responding to CTCSP to prevent the algorithm from incorrectly auto-applying payments.</p>	<p>Each program is responsible for determining which funds belong to which program. Each will process funds promptly and accurately. The individual that submits the AV's for approval should determine if the payment is applying to the correct program. A few of the steps taken to streamline the process include exchanged contact information, DCS Central Services has provided more extensive training to speed up both processing and accuracy, and CTCSP has reformatted and updated the "Distribution of Funds" form to improve processing. Both agencies are becoming more skilled in identifying payment issues, thereby reducing processing errors.</p>	<p>This process was part of the ongoing discussion with CTCSP when they used SEMS for their Program. Now that the CTCSP has transitioned to MTS effective 3/31/17, this process is no longer applicable.</p>
<p>Continue to prioritize and utilize resources in a way that provides the most benefit to families with current support obligations or with minor children still in the household.</p>	<p>DCS staff halted referring TANF arrears-only cases to the CTCSP due to the 1/13/15 CTCSP Policy Clarification Memo: "Requests from a state jurisdiction that seeks only reimbursement of TANF monies are to be considered the lowest collection priority" and that "Collection efforts</p>	<p>This policy was ended in 2016. CTCSP clarified that the goal of this policy was to: 1) Allow CTCSP staff to focus on eliminating backlogs, by first focusing on cases involving current support.</p>

Completed / Historical Items

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	<p>should be suspended in all cases meeting this criteria for the duration of the calendar year 2015". CTCSP said that this policy was necessary to help eliminate huge backlogs in setting-up cases and spokesperson roles, so that they can first focus on non-assistance cases and cases with current support. The policy also instructs staff to "set a case review reminder in each suspended case for early in the year 2016."</p>	<p>2) Reduce the number of referrals from Initiating Jurisdictions for attachment of Per Capita payments on TANF- only reimbursement cases. 3) CTCSP will, however, work a TANF-only reimbursement referral if the NCP is employed by the Tribe or a Tribal enterprise.</p> <p>TRT shared that the CTCSP requests review of any DCS DRAFT policy that may impact Tribes, so DCS makes it a regular practice to do so. This CTCSP policy change impacts DCS cases and DCS was not given an opportunity to discuss or comment on this policy change. CTCSP agreed to reciprocate in the future by sharing DRAFT policy that may impact DCS.</p>
<p>Regarding provision of IVD services to former TANF customers (Colville Tribal TANF): Continue policies and practices clearly defining the most appropriate IVD provider. This will provide clarity for staff and customers of the primary IVD service provider in every case.</p>	<p>DCS and the Tribes agree that any customer on TANF through the Colville Tribes between 2002-4/1/2010 will receive continued IV-D services from Colville Tribes' IVD program. Customers terminating tribal TANF before 4/1/2010 will continue to be served by DCS. CTCSP case managers will, during regular case management, notify the DCS case manager of their determination of primary IVD provider.</p>	<p>This process was effective and utilized through the pilot project. Completed 2011.</p>
<p>A procedure for fulfilling the current Federal mandate that DCS confirm Indian Health Services (IHS) coverage for children subject to Medical Enforcement Only (MEO) cases. DCS can efficiently and quickly satisfy its medical enforcement obligation on its MEO cases involving Tribal children in accordance with DCS and federal policy.</p>	<p>CTCSP to assist Members with obtaining proof of IHS coverage for child(ren) to satisfy a medical support obligation in connection with receipt of State of Washington Medical Assistance by the child(ren)'s custodial parent and providing proof of such coverage to DCS. Explore a project wherein all cases in which DCS must provide medical enforcement services, a determination of I.H.S. availability. CTCSP will review any HIPPA barriers to a large project.</p>	<p>This process was effective while DCS enforced Medical Enforcement Only (MEO) cases. As of 10/1/2013 this process was considered complete and is no longer used.</p>
<p>Identify and reconcile debt amounts on cases where CTCSP has referred to DCS for Federal Offset. Identify key issues that should be addressed in the 7.01 plan and develop a plan for audit and proposals to prevent future case discrepancies.</p>	<p>Meet in person with CTCSP caseworkers and staff in Omak, WA the week of 12/9/2013-12/13/2013. The following individuals participated: Sam Ankney, Thomas Ian Garrity, Tammy Lezime, Tara Miller, Michelle McCraigie, Clarita Vargas, Alaina Harmon, Glenn Tunick</p>	<p>The meeting was a success and a plan to conduct a reconciliation procedure was developed.</p>
<p>Expediently process adjustment vouchers, each program bearing responsibility for determining the distribution of its own receipts. DCS & CTCSP cash staff will process adjustment</p>	<p>Each program is responsible for determining which funds belong to which program. Each will process funds promptly and accurately. The individual that submits the AV's for</p>	<p>This process was part of the ongoing discussion with CTCSP when they used SEMS for their Program. Now that the CTCSP has transitioned to MTS effective 3/31/17, this is</p>

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<p>vouchers promptly. Final voucher approval remains a DCS staff function at this time. DCS should contact CTCSP managers if distribution questions arise. SI should be set on all CTCSP cases and on all DCS cases that are initiated to or responding to CTCSP to prevent the algorithm from incorrectly auto-applying payments.</p>	<p>approval should determine if the payment is applying to the correct program. A few of the steps taken to streamline the process include exchanged contact information, DCS Central Services has provided more extensive training to speed up both processing and accuracy, and CTCSP has reformatted and updated the "Distribution of Funds" form to improve processing. Both agencies are becoming more skilled in identifying payment issues, thereby reducing processing errors.</p>	<p>process is no longer applicable.</p>
<p>Continue to prioritize and utilize resources in a way that provides the most benefit to families with current support obligations or with minor children still in the household.</p>	<p>DCS staff halted referring TANF arrears-only cases to the CTCSP due to the 1/13/15 CTCSP Policy Clarification Memo: "Requests from a state jurisdiction that seeks only reimbursement of TANF monies are to be considered the lowest collection priority" and that "Collection efforts should be suspended in all cases meeting this criteria for the duration of the calendar year 2015". CTCSP said that this policy was necessary to help eliminate huge backlogs in setting-up cases and spokesperson roles, so that they can first focus on non-assistance cases and cases with current support. The policy also instructs staff to "set a case review reminder in each suspended case for early in the year 2016."</p>	<p>This policy was ended in 2016.</p> <p>CTCSP clarified that the goal of this policy was to:</p> <ol style="list-style-type: none"> 1) Allow CTCSP staff to focus on eliminating backlogs, by first focusing on cases involving current support. 2) Reduce the number of referrals from Initiating Jurisdictions for attachment of Per Capita payments on TANF- only reimbursement cases. 3) CTCSP will, however, work a TANF-only reimbursement referral if the NCP is employed by the Tribe or a Tribal enterprise. <p>TRT shared that the CTCSP requests review of any DCS DRAFT policy that may impact Tribes, so DCS makes it a regular practice to do so. This CTCSP policy change impacts DCS cases and DCS was not given an opportunity to discuss or comment on this policy change. CTCSP agreed to reciprocate in the future by sharing DRAFT policy that may impact DCS.</p>
<p>To review the procedure for handling requests from NCPs for charge-off of State-owed arrearages</p>	<p>Brady will consult DCS Policy and OCSE rules to determine if now that Colville has a Child Support Agency if IV-D rules allow for them to charge off debt owed to another jurisdiction.</p>	<p>The establishment of an agreed procedure for both agencies to handle charge-off requests from NCPs.</p>
<p>CTCSP converted from using SEMS to MTS in during the 1st Quarter of 2017.</p>	<p>CTCSP continues to reconcile their records and make data corrections. DCS supported their effort with a second case dump. Additional reconciliation by CTCSP continues to be necessary as MTS does not have a comparable feature to SEMS's "Debt Calc".</p>	<p>CTCSP successfully converted from SEMS to MTS.</p>

Completed / Historical Items

(1) Goals Objectives

(2) Activities

(3) Outcome