



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

June 25, 2018

ALTSA: CCRSS #2018-009
CCRSS LOCATOR

Dear Certified Community Residential Services and Support Providers:

In 2006, Residential Care Services developed a website for consumers and customers seeking information about long-term care facilities. This was limited to Adult Family Homes (AFHs), Assisted Living (ALFs) and Nursing Homes providers and had not included ICFs/IID. For consistency and transparency amongst all programs regulated by RCS, a locator link has been added to the ALTSA [Information for CCRSS Providers](#) website.

RCS will begin posting to the CCRSS Locator: certification evaluation reports, investigation reports, and any enforcement letters. Information posted is retained online for three years from the date of the document. Access the locator [here](#).

When a user clicks on "View Reports", the following categories will display when a provider has these documents posted:

- Certifications – contains statement of deficiency reports and plan of correction from the certification evaluation.
- Investigations – contains investigative summary reports, statement of deficiency reports and plan of correction from substantiated complaint investigations.
- Enforcement Letters
- The back in compliance letter will also be posted in the investigation and certification evaluation report category, i.e. the follow-up letter will be posted in the "certification evaluation" category.

Thank you for your continued commitment to clients served in the Certified Community Residential Services and Support program.

If you have any questions, please contact [Claudia Baetge](#), Policy Program Manager, at (360) 725-2589.

Sincerely,

Candace Goehring, Director
Residential Care Services

DSHS: "Transforming Lives"