



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long Term-Support Administration
Management Services Division
PO Box 45600, Olympia, WA 98504-5600

July 1, 2019

ALTSA: NH Rates #2019-002

RE: Accounts Receivable Audits and Credit Balance Reports

Dear Nursing Facility Administrators and Interested Parties:

The Department will no longer conduct Accounts Receivable Audits in pursuit of the recovery of Nursing Facility overpayments, beginning July 1, 2019. In addition, we have discontinued the requirement for facilities to provide a quarterly Aging Report and its accompanying Credit Balance Report.

The purpose for the discontinuation of this practice is to align with the Health Care Authority's mandate of electronic claims and billing requirements in the Provider One system beginning October 1, 2016 in accordance with WAC 182-502-0150.

This information is available electronically on the ALTSA website under Office of Rates Management under the heading Nursing Facilities under the Audit and Credit Balance Report Information bullet. The website is located at: <https://www.dshs.wa.gov/altsa/management-services-division/office-rates-management>.

If you have any questions or comments, please contact Melissa Ayala, Audit Lead, at (360) 725-2416 or Melissa.Ayala@dshs.wa.gov or Tiffany Hills, Nursing Facility Manager, at 360-725-2472 or Tiffany.Hills@dshs.wa.gov

If you have any questions regarding issues with individual Provider One claims or payments, please contact Katy Hartman, Payment Coordinator, at 360-725-2475 or Katy.Hartman@dshs.wa.gov.

Sincerely,

Tiffany Hills, Manager
Nursing Facility Rates
Office of Rates Management

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Enclosures

cc: Interested Parties